



Connectivity and Cloud Solutions



01 December 2020

Dear Resident

We are happy to announce Westwood Estate now has a dedicated fibre line and it is ready to be installed in your home. This service has been brought to you by Clear Access.

**Want to find out more?**

Log onto [www.clearaccess.co.za](http://www.clearaccess.co.za) look under Residential Estates and find Westwood Estate and complete the application.

**What happens next?**

Once you have filled in all the necessary fields and attached all the required documents you will receive a confirmation email and then one of our professional sales agents will be in touch.

**How does it work?**

Each apartment will still be required to install/connect/activate the specific units fiber line This entails buying a Router and Additional Hardware:

Routers : **MikroTik (Can take 10 Mgps to 200Mgps)**

Additional Hardware: **Ubiquiti UniFi AC Long Range, Dual-Band Access Point**

**Clear Access as an ISP Service?**

Clear Access is a layer 2 and layer 3 license holder. Therefore, they are able to sell internet service as an ISP, as well as offer our network to any ISP registered with ICASA. This allows the residents freedom to choose which ISP they would like to buy services from. This makes our network a truly Open Access network, which is becoming a strict requirement by ICASA

**What if I have a different Internet Service Provider ISP such as Vodacom, Vox, Telkom?**

Once you have been connected you will be able to use any ISP if that ISP is a registered ISP.

**What about Fixed line Telephones?**

Fixed-line telephone services are available through Clear Access. Any number that is currently being used by a homeowner can be ported over to Clear Access VOIP services. You need not change your phone number it can be ported onto the VOIP System

Contact details: 031 880 1354 / 012 941 4000.

You can also contact via WhatsApp and the number is 084 276 5356.